



Navigation and Support Centre in Calgary

July 4, 2024

The expansion of the Navigation and Support Centre to Calgary will connect vulnerable and unhoused individuals with valuable supports and services.

The centre is open Monday to Friday, 8:30 to 4:30 (closed on statutory holidays) and located in the east annex of Salvation Army – Centre of Hope (420 9 Ave SE) with the temporary entrance from the alley loading dock on the north side of the building.

The centre is offering unhoused community members one-stop access to multiple services. The service providers onsite include:

- Employment and Financial Services
 - o Income support, AISH and emergency benefits.
- Service Alberta
 - o Same day valid Alberta identification and support with Alberta Health cards.
- Aboriginal Friendship Centre Calgary
 - o Indigenous cultural supports and support with Status Cards.
- Calgary Drop-In Centre
 - o Shelter Navigation and housing connections.
- Salvation Army
 - o Shelter services and transportation.
- Recovery-Oriented System of Care Solution Group
 - o Recovery coaching services.
- CUPS
 - o Light touch medical services and referrals to clinic.
- Alberta Health Services
 - o Crisis counselling and connection to addiction and mental health treatment including Opioid Dependency Program and Virtual Opioid Dependency Program, detox, and counselling.
- Calgary Police Services
 - o Client liaison and connection to community resources

Calgary Homeless Foundation is providing support by coordinating services and programs in Calgary and harnessing the existing coordination efforts in outreach and encampment work to strengthen the centre's impact and outreach capabilities.

Transportation will be provided to and from the centre as needed, including to support clients to their next location or referral. There will also be supports for clients with pets, provided by Parachutes for Pets to ensure both the client and their pets are cared for while they seek assistance.